



How we Care:

<p><u>Team Training and Procedures</u></p> <ul style="list-style-type: none"> - Our hotel will fully comply with local and international procedures and recommendations - Certified by the Hellenic Chamber of Hotels and TUV Austria - All our staff has undergone extensive training - Everyone is kept safe with the use of personal protective equipment and adequate social distancing - Specialized medical service for consultation 	<p><u>Cleaning Services</u></p> <ul style="list-style-type: none"> - New general cleaning and disinfection measures with certified products - A new special prevention plan is in place in terms of maintenance, air condition, refrigeration and water treatment - Room cleaning on request - We keep all departing rooms free for 24hrs for thorough and certified sanitation
<p><u>Facilities</u></p> <ul style="list-style-type: none"> - Meals will be served outdoor with a substantial capacity reduction - We “reinvent” the buffet for meals with our chefs at your service with contactless processes - We reinforce our App to access all our services in just one click: table reservations (required/ by time slot), menus, activities, general info and digital concierge - No “per-tray-fee” on all Rooms Service orders for breakfast and all-day meals 	<p><u>Social Responsibility</u></p> <ul style="list-style-type: none"> - Hydroalcoholic solution dispensers for hand cleaning will be available in all public areas. - Additional PPE will be available to guests in their rooms - Our Spa will be welcoming you by appointment only. Our Gym, Mini-Club, Transfer services will operate on limited capacity too. - We all keep our safe distances, in every common space, pool and beach - We avoid all unnecessary contacts and visits to guest rooms