



We are pleased to announce that **Kontokali Bay Resort & Spa** will open for Season 2020 on Saturday the 11th of July.

Besides making every guest's holiday as comfortable and enjoyable as possible; we are doing everything we can to **ensure our mutual clients' safety** during their upcoming stay as the **safety and health** of our guests and team members remains **our highest priority**.

Safety

In response to the corona virus, we have taken additional measures developed in consultation with local public health authorities to make our cleaning and hygiene protocols even more rigorous and would like to share our **Kontokali Bay Care Plan**, which you may find in attachment, with you.

Facilities

Due to the necessary measures taken, the following changes will apply to our service and facilities

- Our staff will try to keep entering the room to the minimum and therefore the **mini bar wil not be filled** and operate as an empty mini-fridge.
- Instead of daily room service guests **may choose** whether to allow room-cleaning service **every second day** or **avoid it at all**; in this case, we will be **delivering clean linen** and resupply them with all essentials immediately on their request
- The indoor pool and Jacuzzi **remain closed** and the 15 minutes free massage per stay per adult will be suspended.
- Reservations are needed for all meals in the restaurants and can be **made via our in-house mobile app**
- Breakfast, Lunch and Dinner will be served in our open-air "Marina Food Court", serviced buffet style (our staff will be there to **serve the guests**).
- A different **welcome package** will be waiting for the guests in their room upon arrival
- The gym, tennis court, fitness classes, Spa wet rooms, mini club (open air only) and shuttle to Corfu town will be **operating in a time-slot managed** capacity.
- To avoid large gatherings, **only light evening** entertainment will be offered this year.