

PORTUGAL

UPDATED
07/07/2020

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NEW

MEASURES IN PORTUGAL

REGION	STATE	MEASURES
MAINLAND PORTUGAL	ALERT	<ul style="list-style-type: none"> - Mandatory confinement for people infected with Covid-19 or subject to active surveillance. - The rules of physical distance, use of mask, capacity levels, schedules and hygiene are maintained. - Gatherings limited to 20 people. - Prohibition of alcohol consumption on public streets.
METROPOLITAN AREA OF LISBON (AML)	CONTINGENCY	<ul style="list-style-type: none"> - Mandatory confinement for people infected with Covid-19 or subject to active surveillance. - Gatherings limited to 10 people. - Prohibition of consumption of alcoholic beverages in outdoor spaces. - Prohibition on selling alcoholic beverages in service areas and petrol stations. - Commercial establishments must close at 8pm. Exceptions: <ul style="list-style-type: none"> • Hypermarkets/supermarkets open until 10pm, but cannot sell alcohol after 8pm. • Restaurants can operate for on-site meals, take-away or home delivery. • No closing time is imposed for fuel supply services (they can operate 24 hours a day exclusively for the sale of fuel), pharmacies, funeral homes, sports equipment, clinics, offices and veterinarians.
19 PARISHES OF AML <ul style="list-style-type: none"> -Amadora municipality: All 8 parishes, -Odivelas municipality: All 4 parishes -Sintra municipality: 6 parishes of 11 -Loures municipality: 4 parishes of 10 -Lisbon municipality: 1 parish of 24 	CALAMITY	<p>Additional Measures:</p> <ul style="list-style-type: none"> - People should only leave the house to go to work, go shopping, play sports or provide assistance to family members. - Gatherings are limited to 5 people. - Fairs and markets are prohibited. - Reinforcement of mandatory containment surveillance. - The Healthy Neighborhoods Programme will be implemented to improve living conditions.

Government created of a regime of administrative offenses for those who violate the rules established within the scope of the Covid-19 pandemic, such as gatherings or consuming alcoholic beverages on the street, with fines for people ranging from €100 to €500 and from €1,000 to €5,000 for businesses.

GENERAL IMPLEMENTED MEASURES

- **Access to commercial premises and catering and beverage establishments**

In supermarkets, pharmacies and stores of essential goods, a minimum distance of 1,5mt must be maintained between table places. The use of face masks is mandatory when people walk around in the restaurant. the take-away options and home deliveries can be maintained.

- **Museums, cultural spaces and leisure spaces**

Museums, monuments and cultural spaces have reopened with specific circulation measures and social distance. Cinemas, theatres, auditoriums and showrooms must have marked seats, reduced capacity and must keep social. The use of face mask is mandatory.

- **Open-air events**

Outdoor shows can take place in a delimited venue to allow access control, even if free. They must follow rules of social distance and circulation, in order to minimize physical contact.

- **Religious Ceremonies**

Religious ceremonies must follow the rules of capacity reduction, social distancing and the mandatory use of a mask.

- **Golf**

Each golf course follows the recommended health guidelines as well as specific measures established by the Portuguese Golf Federation available at www.fpg.pt.

- **Campings**

The campsites, as well as the service areas for motorhomes, will have a maximum capacity limited to 2/3 of the area.

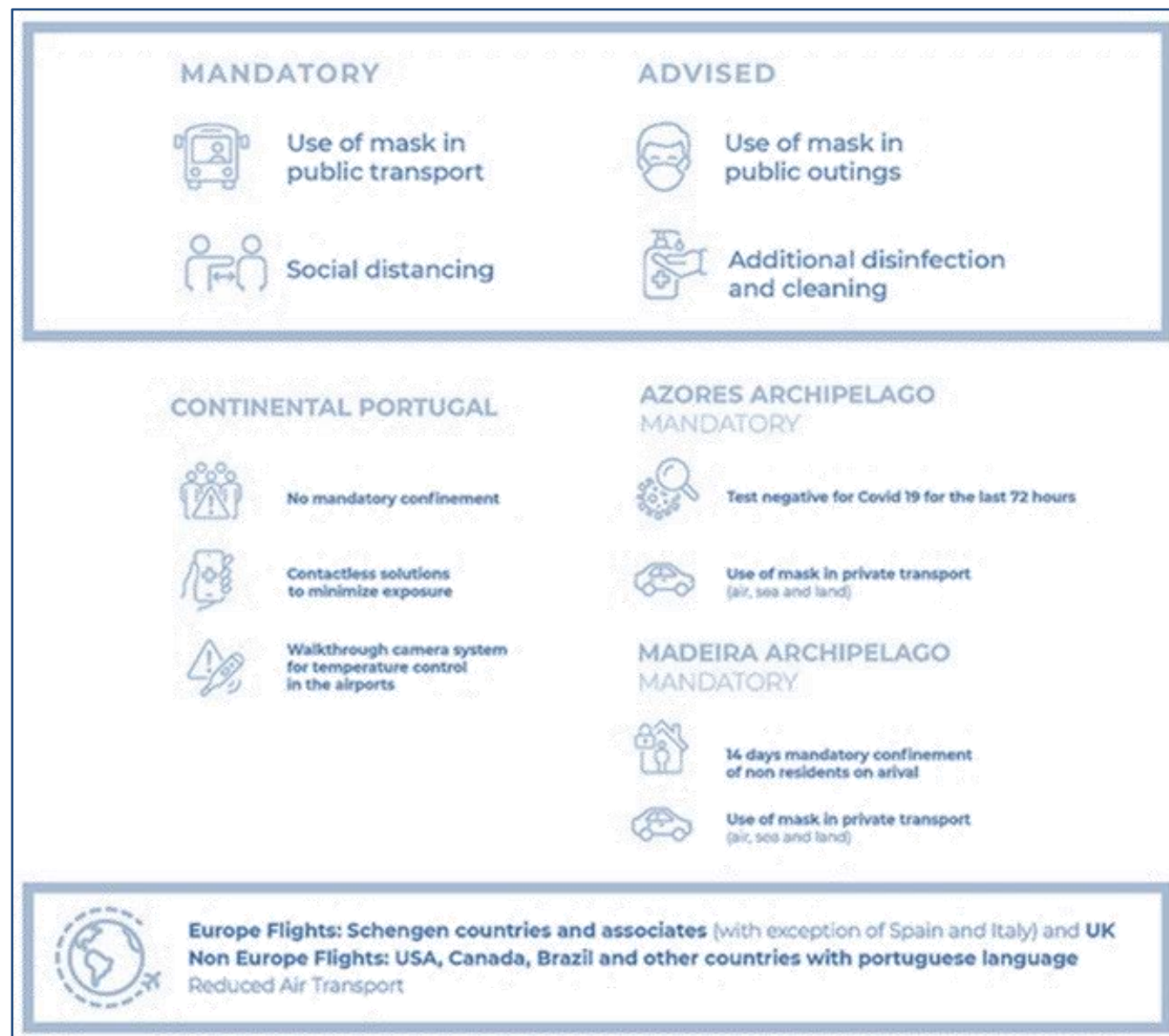
- **Discos**

Closed until further notice.

TRAVEL MEASURES NOW

Transports

- The use of face masks is mandatory.
- Public transports are limited to 2/3 of the capacity.
- Rent-a-cars are limited to 2/3 of the capacity.
- In taxis / TVDE, the front seats must be used only by the driver, and passenger occupancy cannot exceed 2/3 of the remaining space.



AIRPORTS: MEASURES & RULES



Click on the image to watch the video

- Airport activity in Terminal 2 of Lisbon Airport is temporarily suspended. All flights of the airlines that used to operate in this terminal are being operated in Terminal 1.
- Additional measures are in place at Madeira and Azores Airports. For further information please [click here](#).

PROTECTIVE MEASURES IMPLEMENTED TO DATE

PERSONAL PROTECTION



- Hand sanitizers widely deployed in terminals following staff and passenger processes;
- Passengers and staff are to wear facial mask/protection inside the airport.

CLEANING AND DISINFECTION



- Cleaning routines using hospital-like disinfectants, with permanent teams in passenger and staff areas;
- Additional disinfection with Zoono-branded product Microbe Shield Z-71;
- Disinfection of equipment such as wheelchairs, carts, trays, conveyor belts, ATM, seating, walkways;
- Advanced cleaning technology, UV equipment for disinfection;
- Protection and Disinfection Kits available on vending machines;
- Improved air renewal system inside the terminals.

DISTANCING AND PASSENGER JOURNEY



- Allocation of non-contiguous counters at check-in, bag drop, e-gates, when feasible;
- Specific signage and voice announcements to help passengers comply with physical distancing;
- Queuing layout adapted at Security, Border, boarding gates, for instance;
- Reduced capacity inside Airport Lounges, Smoking Areas (under development, according to reopening);
- Glass or Plexiglas separators at check-in and information counters;
- Second monitor to support boarding by aircraft seating zones, when feasible;
- Passenger flows redefined to avoid unnecessary contact;
- All shops, restaurants and other spaces for commercial activities follow the general rules defined by the Portuguese legislation.

CONTACTLESS



- Exploring new contactless solutions (Centre of Excellence for Innovation of VINCI Airports);
- Revised layout of boarding gate for self-boarding by passengers;
- Sanitizing equipment with sensors or pedal to avoid hand-contact;
- Parameter-setting of elevators to avoid hand-contact.

HEALTH CONTROL



- Walkthrough Camera system for temperature scanning at Lisbon, Porto, Faro, Madeira and Ponta Delgada Airports. This type of equipment enables a more flexible flow, decreasing, to the extent possible, inconveniences for arriving passengers;
- Isolation rooms for specialized teams to deal with any suspect case at arrival.

INFORMATION



- Posters and videos displaying in terminal focusing on sanitary, hygiene and behavioural recommendations;
- Direct communication with passengers using social media and airport website.

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AIRPORTS: PASSENGER LOCATOR FORM

In accordance to the directives of DGS (Portuguese Health Directory) and ANAC (Portuguese Civil Aviation Authority), all passengers will be requested to fill out the Passenger Locator Card, on all flights arriving to the following Portuguese airports: Humberto Delgado airport (Lisbon), Francisco Sá Carneiro (Porto) and Faro airport (Faro).

This form will assist the Portuguese public health authorities to trace passengers who may have been exposed to Covid-19.



Passenger Locator Card

The information you provide will assist the Portuguese public health authorities to trace passengers who may have been exposed to COVID-19. The information is intended to be held by the Portuguese public health authorities in accordance with applicable law and to be used only for public health purposes.

FLIGHT INFORMATION

Airline and Flight Number _____ Seat Number where you actually sat on the aircraft |_|_|_|

Date of arrival |_|_|| / |_|_|| / |_|_|_|_|_| Time of arrival |_|_|| H |_|_|| min
DD / MM / YYYY

Route: From _____ To _____

PERSONAL INFORMATION

Are you a crew member? Yes |_| No |_|

Full name (first name followed by family name(s), please use CAPITAL LETTERS)

Date of Birth |_|_|| / |_|_|| / |_|_|_|_|_| Sex: F |_|, M |_|
DD / MM / YYYY

Address in Portugal (Street name, door number, floor, apartment) – please use CAPITAL LETTERS

City _____ Postal code |_|_|_|-|_|_|_|

Mobile phone number (please include country code if applicable)

00 |_|_|-|_|_|_|_|_|_|_|_|_|_|

Email address: _____

Permanent address (if not in Portugal): _____

City and State/Province: _____ Country: _____

ZIP/Postal Code: _____

Emergency contact information (contact information for the person who will best know where you are for the next 31 days and can easily reach you in case of emergency. This must NOT be you)

Full Name: _____

Mobile phone number (including country code): 00 |_|_|-|_|_|_|_|_|_|_|_|_|_|

ADDITIONAL INFORMATION ABOUT TRAVELLING TO MADEIRA

The mandatory quarantine during the month of June is only applied in case the clients do not provide a COVID-19 disease test 72h prior arrival.

Madeira and Porto Santo will reopen to tourism on the 1st July, date when the mandatory quarantine will be eliminated.

The government implemented the following measures:

- 1 – Filling out an epidemiological survey 48h to 72h hours before travel ([click here for the survey](#));
- 2 – Thermal screening: all passengers are subject to thermal screening even if they carry a negative test for COVID-19;
- 3 – COVID-19 disease test: Passengers landing in Madeira with a negative test for COVID-19 disease, carried out within 72 hours prior landing time, in laboratories certified by national and international authorities, upon landing, can proceed to their destination, upon presentation of the corresponding report which can also be submitted, in advance, together with the inquiry referred to in point 1.

Passengers landing at the airport who have not tested for COVID-19 disease, will do so at the respective airport, upon arrival, with an estimated maximum period of 1 hour to complete the inherent process.

After carrying out the test, the passenger will proceed to their destination, being exempted from mandatory confinement, respecting the rules of social distance, use of personal protective equipment (PPE) and health safety.

The test result will be reported to the passenger within the next 12 hours.

For complete information please [click here](#).

“CLEAN & SAFE” CERTIFICATION

Considering the widespread concern in the resumption of economic and social activity as soon as the evolution of the COVID-19 pandemic allows, Turismo de Portugal created a “Clean and Safe” stamp of approval to distinguish tourist activities which are compliant with hygiene and cleaning requirements for the prevention and control of COVID-19 and other possible infections.

As of April 24, tourism enterprises, tourist entertainment companies and travel agencies, companies that have an official registration with the National Tourist Authority, will be able to request certification as a “Clean and Safe” establishment. After companies have submitted the Declaration of Commitment, they can publicize the “Clean and Safe” stamp, either physically on their premises or in their digital platforms.

It will require the implementation of an internal protocol that will ensure the necessary hygiene measures to avoid risks of contagion and guarantee safe procedures for the operation of tourist activities. Turismo de Portugal, in coordination with the competent entities, will carry out audits of establishments that join this “Clean and Safe” initiative.



AVAILABLE FOR:



Hotels



Travel agencies
(with physical facilities)



Holiday Activities
Companies



Rent-a-car
companies



Golf Courses



Service Areas
for Motorhomes



Tourist Guides



Local Accommodation



Restaurants and Cafés



Museums
Monuments
Sites



ON TRAVEL SOLUTIONS

“CLEAN & SAFE” TRAVEL AGENCY ✓



Travel Solutions

TRANSPORTATION – BUS & TRANSFERS COMPANY

“CLEAN & SAFE” CERTIFICATION



DRIVERS HYGIENE, RESPIRATORY PROCEDURES, AND SOCIAL DISTANCING

- Handwashing and respiratory hygiene
- Social Distancing: 2 meters
- Body temperature: routine evaluation

DRIVERS PERSONAL PROTECTIVE EQUIPMENT

- Eye Protection
- Masks
- Gloves
- Alcohol / gel solution

VEHICLE AND PASSENGERS

- The number of passengers can not exceed 2/3 of the vehicle capacity
- Daily cleaning performed by the driver between services
- Deep weekly disinfection
- Passenger entry through the rear door
- Alcohol gel available to customers
- Mask for mandatory use by passengers
- Seats 1st row is forbidden to passengers

Customers must wear a mask at all time during the transportation service, this is mandatory according to the Portuguese Health Authority. Customers without a mask will be refused on board vehicles.



Outside the vehicle



Inside the vehicle



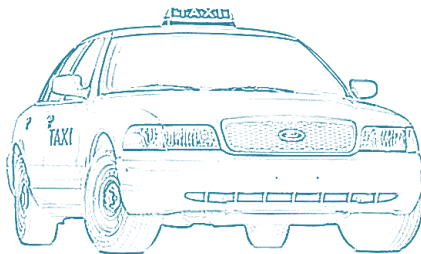
Alcohol gel by the entrance

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TRANSPORTATION – BUS & TRANSFERS COMPANIES

NEW VEHICLE CAPACITIES

VEHICLE	TAXI	MINIBUS		BUS							
SEATS	4 SEATS	8 SEATS	12 SEATS	16 SEATS	24 SEATS	28 SEATS	34 SEATS	40 SEATS	49 SEATS	53 SEATS	55 SEATS
MAXIMUM CAPACITY (clients only)	2	5	8	10	16	19	23	27	33	36	37



FOOD AND BEVERAGE ESTABLISHMENTS



Some of the new rules:

- Redefine the maximum capacity in terms of people/services that the establishment can cater to (interior/including balcony and esplanade), in order to guarantee the recommended distance of 1.5-2 meters between people. (keep only the chairs and tables laid out that correspond to the capacity defined for the establishment)
- Plates and cutlery should only be placed on the table when serving a customer. Utensils should not be left on the table between customers;
- Providing alcohol-based solution dispensers near the entrance of the establishment and in other convenient places;
- Replace the individual menus with menus that do not need to be handled by customers or by individual single-use menus or plasticized menus that are disinfected after each use;
- Ensure good ventilation and frequent renewal of air in the restaurant areas.
- Provide adequate protective equipment for occupational exposure to all employees, for use throughout the work period.
- Decontaminate, at least six times a day, and using appropriate detergents, all areas of frequent contact.
- Change the tablecloths and sanitize the tables between customers, using recommended products;

FOOD AND BEVERAGE ESTABLISHMENTS : PHOTOS



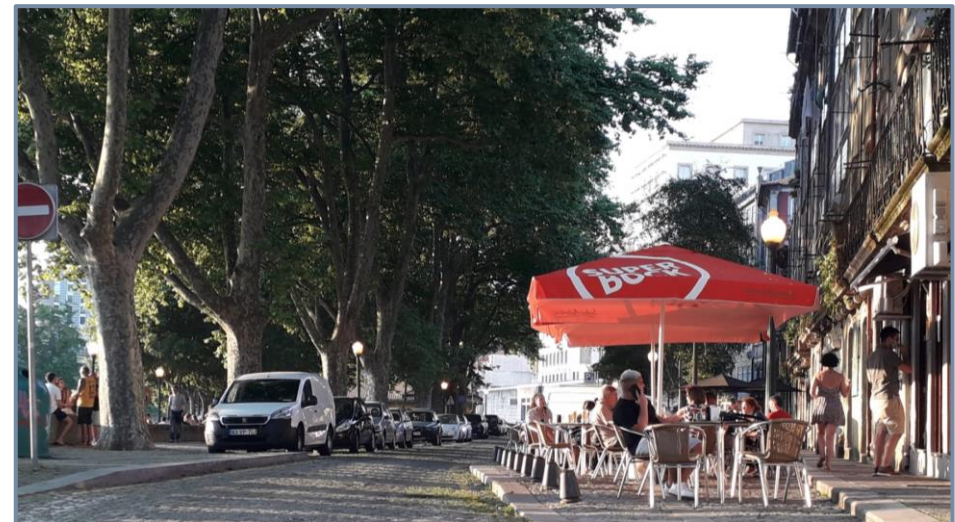
Restaurante esplanade at Sunset, Algarve



People queuing for Ice-cream Shop, Lisbon



Restaurant esplanade during the day, Algarve



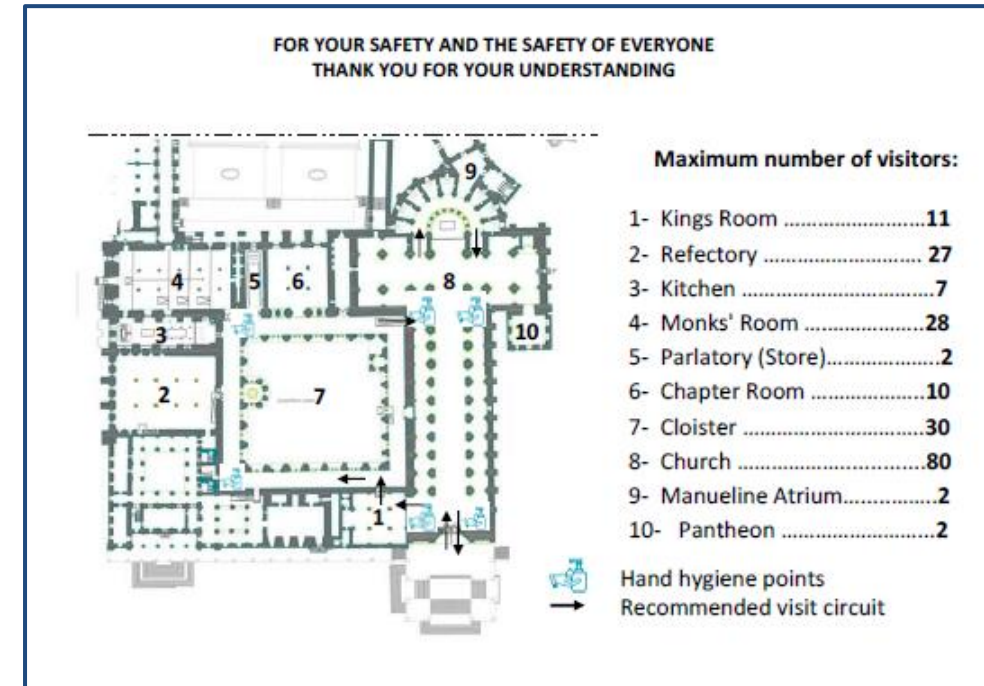
Restaurante esplanade, Porto

MONUMENTS



Some measures in diverse monuments may include:

- Mandatory use of mask
- Conditioned visiting circuits in order to avoid crossing of people
- Disinfectants made available at strategic points of the visited areas
- Limitations of pax per area visited (according to square meters)
- Social distancing respected even within the same group
- Visits with time limits



ex: limitation of pax per area in Batalha Monastery

Please note that the above mentioned measures are examples of implemented actions being used. Monuments and other points of interest may differ in terms of measures imposed.

BEACH – NEW RULES

Access to the beach is conditioned by rules of circulation and use.
(All the rules on the board)

An occupancy status information system will be implemented through signage, to help choosing the beach:



The information will be updated in real time on the “Info Praia” app (available for iOS and Android) and on the website of the Portuguese Environment Association - www.apambiente.pt (in Portuguese)

	General beach Rules	<ul style="list-style-type: none"> Physical distancing of 1.5m between beachgoers (who are not part of the same group) 3m distance between beach parasols Sporting activities with 2 or more people are forbidden (except for nautical activities, surf lessons and similar sports)
	Parasols and tents/huts	<ul style="list-style-type: none"> Each person or group can only rent this equipment in the morning (until 1.30pm) or in the afternoon (from 2pm onwards) 3m distance between awnings and parasols 1.5m distance between the boundaries of the tents Maximum limit of 5 users per parasol, tent/hut Possible exceptional extension of the concession area
	State of occupancy	<ul style="list-style-type: none"> State of occupancy announced through signs similar to traffic light signs: <ul style="list-style-type: none"> Green: low occupancy (1/3) Yellow: high occupancy (2/3) Red: full occupancy (3/3) Information updated continuously and in real-time on the “InfoPraia” app and on the Portuguese Environment Agency (APA) website (www.apambiente.pt) Parking is prohibited outside car parks and other orderly parking areas
	Circulation rules	<ul style="list-style-type: none"> One-way circulation with physical distancing of 1.5m Circulation corridors, parallel and perpendicular to the coastline, may be defined
	Restaurants, bars and outdoor terraces	<ul style="list-style-type: none"> Regular cleaning of spaces (minimum: 4 daily cleanings) Limitation on capacity, according to the terms applicable to restaurants Possible reorganisation of outdoor terraces to ensure safety distance
	Itinerant sale	<ul style="list-style-type: none"> Mandatory use of mask and visor by the salesperson in contact with users The circulation of street vendors should be done with physical distance and, preferably, through circulation corridors
	Equipment	<ul style="list-style-type: none"> The use of pedal boats, slides or indoor showers is prohibited Outdoor showers, sun loungers, mattresses or beach ashtrays should be sanitised daily or whenever a change of user occurs
	General obligations for users	<ul style="list-style-type: none"> Avoid access to areas with high or full occupancy Mandatory use of hand sanitiser upon arrival at the beach and regulatory thereafter Ensure physical safety distance when using the beach and bathing

GENERAL RULES

- Rules applicable to “bathing beaches” only
- Possibility of beach prohibition in case of serious breach by users or dealers

All information can be consulted in real time in the “InfoPraia” app and at www.apambiente.pt

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ACCESS TO THE BEACH: PHOTOS

Examples in the Algarve. Please note that facilities and signs may vary.



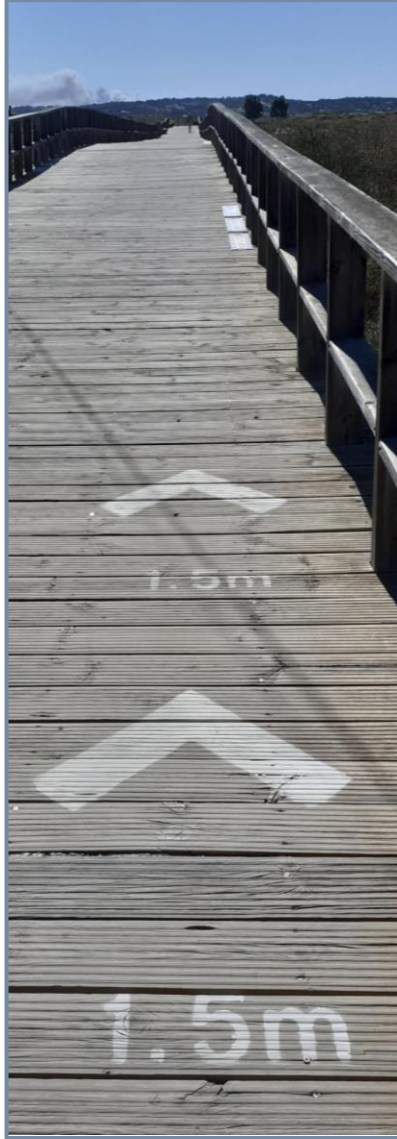
Information Board with the rules



Alcohol Gel Dispenser



Signs with the safety circulation rules



Signs with the safety circulation rules



Signs with the safety circulation rules

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ON THE BEACH: PHOTOS

Examples in the Algarve. Please note that facilities and signs may vary.



Information Board with the occupancy flags



Beach occupancy flag
(ex: on the photo green flag - low occupancy)



Information Board with the rules

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ON THE BEACH: PHOTOS

Examples in the Algarve. Please note that facilities and signs may vary.



Information Board with the rules



Sunbeds: Alcohol Gel Dispenser & Safety delimitation rope

PORTUGAL – FREQUENTLY ASKED QUESTIONS

› The public transportation is working?

Yes, public transport remains in operation, but has reduced the capacity of vehicles and/or trains to 2/3 of their total capacity and it is mandatory to wear a facial mask.

› Is it possible to visit restaurants and bars?

Yes. The restaurants and bars are open until 11pm, complying with several rules of hygiene and social distance.

› Is it possible to visit museums or other tourist attractions?

Yes, tourist attractions such as monuments, museums, zoos or aquariums are open to visitors, who must comply with the rules of social distance and wear face masks.

› What about going to the beach?

It is allowed to go to the beach for moments of enjoyment outdoors and for bathing, but the beaches still have no surveillance. The bathing season began on June 6 with the beaches being supervised and the access conditioned by rules of circulation and use, that include social distance and limited occupation.

› Is there a way to find out if tourist activities follow hygiene and cleaning measures for the prevention and control of the new COVID-19 virus?

Turismo de Portugal has developed a “Clean & Safe” stamp in order to identify travel related providers that comply with the hygiene and cleaning measures needed to control the transmission of the virus and other potential infections.