

PORTUGAL

UPDATED
20/10/2020

UPDATED
/ NEW

MEASURES IMPLEMENTED IN PORTUGAL

REGION	STATE	MEASURES
MAINLAND PORTUGAL	CALAMITY	<ul style="list-style-type: none">- Gatherings are limited up to 5 people except if they live in the same household.- The use of face masks is mandatory in public transport and services, shops and supermarkets, in closed spaces or in places with many people.- The use of masks is recommended in public in the presence of other people;- Prohibition on selling alcoholic beverages in service areas and petrol stations.- Prohibition on selling alcoholic beverages after 20h00 in all commercial establishments, including supermarkets and hypermarkets.- Prohibition of consumption of alcoholic beverages in outdoor spaces (except during meals).- Commercial facilities, with the exception of cafés, pastry shops, hairdressers and gyms, may only open after 10.00 am.- It is the responsibility of the local municipalities, together with the health and safety authorities, to establish the closing time of commercial establishments, considering these should not exceed closing time after 23h00.- In all restaurants, coffee places and bakeries in the scope of 300 m. around school areas, the limitation of 4 pax per group is established, unless for people belonging to the same household.- Gatherings are limited up to 4 people in food quarters of commercial centres.- No closing time is imposed for: fuel supply services (they can operate 24 hours a day exclusively for the sale of fuel), pharmacies, funeral homes, sports equipment, clinics, offices and veterinarians.

Government created of a regime of administrative offenses for those who violate the rules established within the scope of the Covid-19 pandemic, such as gatherings or consuming alcoholic beverages on the street, with fines for people ranging from €100 to €500 and from €1,000 to €10,000 for businesses.

APPLICABLE UNTIL OCTOBER 31 OF 2020. THESE MEASURES MAY CHANGE AT ANY TIME.

GENERAL IMPLEMENTED MEASURES

LOCATION	MEASURES
ACCESS TO COMMERCIAL PREMISES, CATERING AND BEVERAGE ESTABLISHMENTS	<p>In supermarkets, pharmacies and stores of essential goods, a minimum distance of 1,5mt must be maintained between tables/seats.</p> <p>The use of face masks is mandatory when people walk around the restaurant premises. Take-away options and home deliveries can be maintained.</p> <p>Restaurants must close by 1:00 am.</p> <p>Commercial establishments must close between 8 p.m. and 11 p.m., as determined by the city hall of the geographical area.</p>
BARS AND NIGHTCLUBS	Bars and nightclubs can open with the same rules as cafés, without dancing area.
MUSEUMS, CULTURAL SPACES AND LEISURE SPACES	<p>Museums, monuments and cultural spaces have reopened with specific circulation and social distance measures.</p> <p>Cinemas, theatres, auditoriums and showrooms must have marked seats, reduced capacity and must keep physical distance. The use of face mask is mandatory.</p>
OPEN-AIR EVENTS	Outdoor shows can take place in a delimited venue to allow access control, even if free. They must follow rules of social distance and circulation, in order to minimize physical contact.
RELIGIOUS CEREMONIES	Religious ceremonies must follow the rules of capacity reduction, social distancing and the mandatory use of a mask.
GOLF	Each golf course follows the recommended health guidelines as well as specific measures established by the Portuguese Golf Federation available at www.fpg.pt .
CAMPINGS	The campsites, as well as the service areas for motorhomes, will have a maximum capacity limited to 2/3 of the area.

OPEN
 Street stores
 Book shops & Libraries
 Water Sports and Nautical activities
 Golf Courses
 Zoos, Oceanariums, and similar
 Individual Outdoor Sports (without access to locker room)
 Recreational Fishing
 Terraces and Promenades
 Cultural facilities (Museums, Palaces, Monuments, Art, Galleries...)
 Cinemas, Theaters, Concert Halls, and auditoriums (with marked seats, and reduced capacity)
 Shopping Center

SPECIFIC MEASURES IMPLEMENTED IN MADEIRA AND PORTO SANTO ISLANDS

STATE	LOCATION	MEASURES
CALAMITY	ALL PUBLIC AREAS	Mandatory use of masks in all public spaces (including outdoors). Exceptions: Children up to 10 years; Disabled people; Sports practice; on the beach sunbathing and when going to the sea and/or pool.; Physical activity and / or leisure that involves physical effort; Recreational sports activities in forest spaces and recommended walking routes. (For more information please click here .)
	ACCESS TO COMMERCIAL PREMISES, CATERING AND BEVERAGE ESTABLISHMENTS	A minimum distance of 2m must be maintained between seats, except when people belong to the same household. In shopping centres the maximum capacity is reduced to 25 m2 per person. Establishments must close by 2:00 am.
	BARS AND NIGHTCLUBS	Bars and nightclubs can open with the same rules above, with 50% occupancy and closing at 2:00 am.
	RELIGIOUS CEREMONIES	Religious ceremonies must follow the rules of capacity reduction (50%), social distancing and the mandatory use of a mask.
	TRANSPORTS	Without capacity limitations.

For further information please click bellow

<https://covidmadeira.pt/>

<https://madeirasafetodiscover.com/>

www.visitmadeira.pt

APPLICABLE UNTIL OCTOBER 31 OF 2020. THESE MEASURES MAY CHANGE AT ANY TIME.

TRAVEL MEASURES NOW

TRANSPORTS

PUBLIC TRANSPORTS	Limited to 2/3 of the capacity.
TAXIS / TVDE	The front seats must be used only by the driver, and passenger occupancy cannot exceed 2/3 of the remaining space.
RENT-A-CARS	<ul style="list-style-type: none"> - Capacity of 5 passengers or less: can be fully occupied if they belong to the same household; - Capacity for more than 5 passengers: capacity is limited to 2/3 of the total, unless they are part of the same household.

The use of face masks is mandatory in all the transports.

MANDATORY



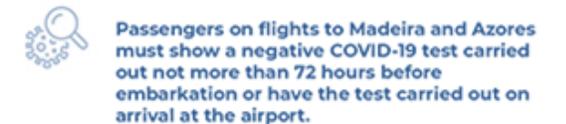
ADVISED



CONTINENTAL PORTUGAL



MADEIRA AND AZORES GROUPS OF ISLANDS REQUIREMENT



STAYAWAY COVID APP

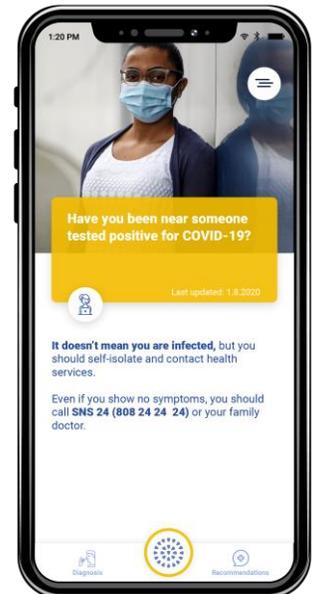
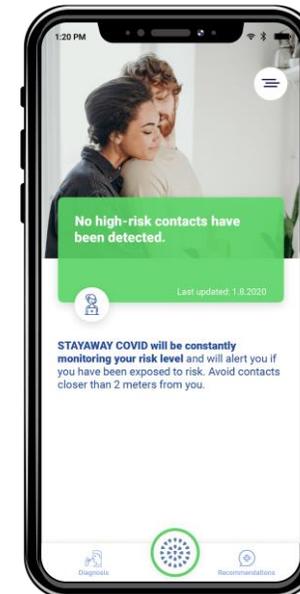
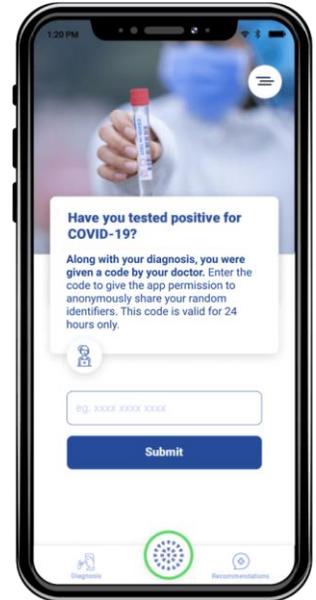
STAYAWAY COVID is an application that runs on iOS and Android mobile phones and is intended to support the country in its efforts to screen for COVID-19. By monitoring your most recent contacts, the app allows you to know, simply and safely, whether you have been exposed to the disease.

This app launched by the Portuguese Government is entirely voluntary and free and at no time requires access to your identity or personal data.

For more information please check:
<https://stayawaycovid.pt/>



Click to watch the video



AIRPORTS: MEASURES & RULES



Click on the image to watch the new video

- ▶ Airport activity in Terminal 2 of Lisbon Airport is temporarily suspended. All flights of the airlines that used to operate in this terminal are being operated in Terminal 1.
- ▶ Additional measures are in place at Madeira and Azores Airports. For further information please [click here](#).

PROTECTIVE MEASURES IMPLEMENTED TO DATE

PERSONAL PROTECTION



- Hand sanitizers widely deployed in terminals following staff and passenger processes;
- Passengers and staff are to wear facial mask/protection inside the airport.

CLEANING AND DISINFECTION



- Cleaning routines using hospital-like disinfectants, with permanent teams in passenger and staff areas;
- Additional disinfection with Zoono-branded product Microbe Shield Z-71;
- Disinfection of equipment such as wheelchairs, carts, trays, conveyor belts, ATM, seating, walkways;
- Advanced cleaning technology, UV equipment for disinfection;
- Protection and Disinfection Kits available on vending machines;
- Improved air renewal system inside the terminals.

DISTANCING AND PASSENGER JOURNEY



- Allocation of non-contiguous counters at check-in, bag drop, e-gates, when feasible;
- Specific signage and voice announcements to help passengers comply with physical distancing;
- Queuing layout adapted at Security, Border, boarding gates, for instance;
- Reduced capacity inside Airport Lounges, Smoking Areas (under development, according to reopening);
- Glass or Plexiglas separators at check-in and information counters;
- Second monitor to support boarding by aircraft seating zones, when feasible;
- Passenger flows redefined to avoid unnecessary contact;
- All shops, restaurants and other spaces for commercial activities follow the general rules defined by the Portuguese legislation.

CONTACTLESS



- Exploring new contactless solutions (Centre of Excellence for Innovation of VINCI Airports);
- Revised layout of boarding gate for self-boarding by passengers;
- Sanitizing equipment with sensors or pedal to avoid hand-contact;
- Parameter-setting of elevators to avoid hand-contact.

HEALTH CONTROL



- Walkthrough Camera system for temperature scanning at Lisbon, Porto, Faro, Madeira and Ponta Delgada Airports. This type of equipment enables a more flexible flow, decreasing, to the extent possible, inconveniences for arriving passengers;
- Isolation rooms for specialized teams to deal with any suspect case at arrival.

INFORMATION



- Posters and videos displaying in terminal focusing on sanitary, hygiene and behavioural recommendations;
- Direct communication with passengers using social media and airport website;
- Release of the app - U-Monitor - created to monitor the implemented measures for the Covid-19, passengers are encouraged to give their feedback using a QR-code.

Note 1: The measures listed above may be amended following new rules defined by the authorities.

Note 2: Additional measures are in place at Madeira and Azores Airports. For further information, check: <https://www.ana.pt/en/corporate/ana/specific-measures-autonomous-regions-of-madeira-and-azores>

Note 3: The Portuguese Government determined that non-residences, coming from Portuguese-speaking countries and the United States, must present tests to COVID-19 with negative result, upon arrival in Portugal. Residents may, exceptionally, submit to a COVID 19 testing at arrival, on their own expenses.

For further information, check: <https://www.ana.pt/pt/institucional/a-ana/medidas-de-seguranca>

ADDITIONAL INFORMATION ABOUT TRAVELLING TO MADEIRA

The Government of the Autonomous Region of Madeira (RAM) has applied the following for all the arrivals to the airports of Madeira and Porto Santo:

- (1) Filling out and submitting an epidemiological survey ([Regional Health Authority Form](#)) - All passengers must fill this form through airlines websites, as soon as available, or through the official website of the Regional Health Authority (RHA), 48 hours up to 12hours before travelling, or, in alternative on arrival.
- (2) Thermal Screening - All passengers are subject to thermal screening, even if they carry a negative test for COVID-19 disease.
- (3) COVID-19 disease test - Passengers must have a negative test for COVID-19 disease, carried out within 72 hours prior landing time, in laboratories certified by national and international authorities. Passengers who have not tested for COVID-19 disease, will do so at the respective airport, upon arrival, with an estimated maximum period of 1 hour to complete the inherent process. After carrying out the mentioned test, the passenger will proceed to their destination, respecting the rules of social distance, use of personal protective equipment and health safety. The test result will be reported to the passenger within the next 12 hours.
- (4) Monitoring - All passengers will be monitored through an APP of the RHA, of voluntary, but recommended use, or by telephone contact.
- (5) Positive test result for COVID-19 disease - The passenger will be directed to a designated hotel and direct contacts will be subject to mandatory confinement. The local government will assume the respective costs of treatment, accommodation and meals, at the designated hotel unit. After 7 days, the passenger will be subjected to a new test for COVID-19 disease. If the disease manifests itself during the stay, the respective hotel will not close and must comply with the guidelines issued.
- (6) Repatriation - The Government of the Autonomous Region of Madeira collaborates with all Diplomatic Authorities and Operators involved. All charges related to repatriation operations must be covered by passengers' travel insurance.

Please check the [Madeira Regional Government's website](#) to review all the measures currently in effect in The region.



Click on the image to watch the video

“CLEAN & SAFE” CERTIFICATION

Considering the widespread concern in the resumption of economic and social activity as soon as the evolution of the COVID-19 pandemic allows, Turismo de Portugal created a “Clean and Safe” stamp of approval to distinguish tourist activities which are compliant with hygiene and cleaning requirements for the prevention and control of COVID-19 and other possible infections.

As of April 24, tourism enterprises, tourist entertainment companies and travel agencies, companies that have an official registration with the National Tourist Authority, will be able to request certification as a “Clean and Safe” establishment. After companies have submitted the Declaration of Commitment, they can publicize the “Clean and Safe” stamp, either physically on their premises or in their digital platforms.

It will require the implementation of an internal protocol that will ensure the necessary hygiene measures to avoid risks of contagion and guarantee safe procedures for the operation of tourist activities. Turismo de Portugal, in coordination with the competent entities, will carry out audits of establishments that join this “Clean and Safe” initiative.



AVAILABLE FOR:



Hotels



Travel agencies
(with physical facilities)



Holiday Activities
Companies



Rent-a-car
companies



Golf Courses



Service Areas
for Motorhomes



Tourist Guides



Local Accommodation



Restaurants and Cafés



Museums
Monuments
Sites

ON TRAVEL SOLUTIONS

“CLEAN & SAFE” TRAVEL AGENCY ✓



Travel Solutions

TRANSPORTATION – BUS & TRANSFERS COMPANY

“CLEAN & SAFE” CERTIFICATION



DRIVERS HYGIENE, RESPIRATORY PROCEDURES, AND SOCIAL DISTANCING

- Handwashing and respiratory hygiene
- Social Distancing: 2 meters
- Body temperature: routine evaluation

DRIVERS PERSONAL PROTECTIVE EQUIPMENT

- Eye Protection
- Masks
- Gloves
- Alcohol / gel solution

VEHICLE AND PASSENGERS

- The number of passengers can not exceed 2/3 of the vehicle capacity
- Daily cleaning performed by the driver between services
- Deep weekly disinfection
- Passenger entry through the rear door
- Alcohol gel available to customers
- Mask for mandatory use by passengers
- Seats 1st row is forbidden to passengers

Customers must wear a mask at all time during the transportation service, this is mandatory according to the Portuguese Health Authority. Customers without a mask will be refused on board vehicles.



Outside the vehicle



Inside the vehicle



Alcohol gel by the entrance

TRANSPORTATION – BUS & TRANSFERS COMPANIES

NEW VEHICLE CAPACITIES

VEHICLE	TAXI	MINIBUS		BUS								
SEATS	4 SEATS	8 SEATS	12 SEATS	16 SEATS	24 SEATS	28 SEATS	34 SEATS	40 SEATS	49 SEATS	51 SEATS	53 SEATS	55 SEATS
MAXIMUM CAPACITY (total)	2	5	8	10	16	19	23	27	32	34	35	36



FOOD AND BEVERAGE ESTABLISHMENTS



Some of the rules:

- › Redefine the maximum capacity in terms of people/services that the establishment can cater to (interior/including balcony and esplanade), in order to guarantee the recommended distance of 1.5-2 meters between people. (keep only the chairs and tables laid out that correspond to the capacity defined for the establishment).
- › Plates and cutlery should only be placed on the table when serving a customer. Utensils should not be left on the table between customers;
- › Providing alcohol-based solution dispensers near the entrance of the establishment and in other convenient places;
- › Replace the individual menus with menus that do not need to be handled by customers or by individual single-use menus or plasticized menus that are disinfected after each use.
- › Ensure good ventilation and frequent renewal of air in the restaurant areas.
- › Provide adequate protective equipment for occupational exposure to all employees, for use throughout the work period.
- › Decontaminate, at least six times a day, and using appropriate detergents, all areas of frequent contact.
- › Change the tablecloths and sanitize the tables between customers, using recommended products.

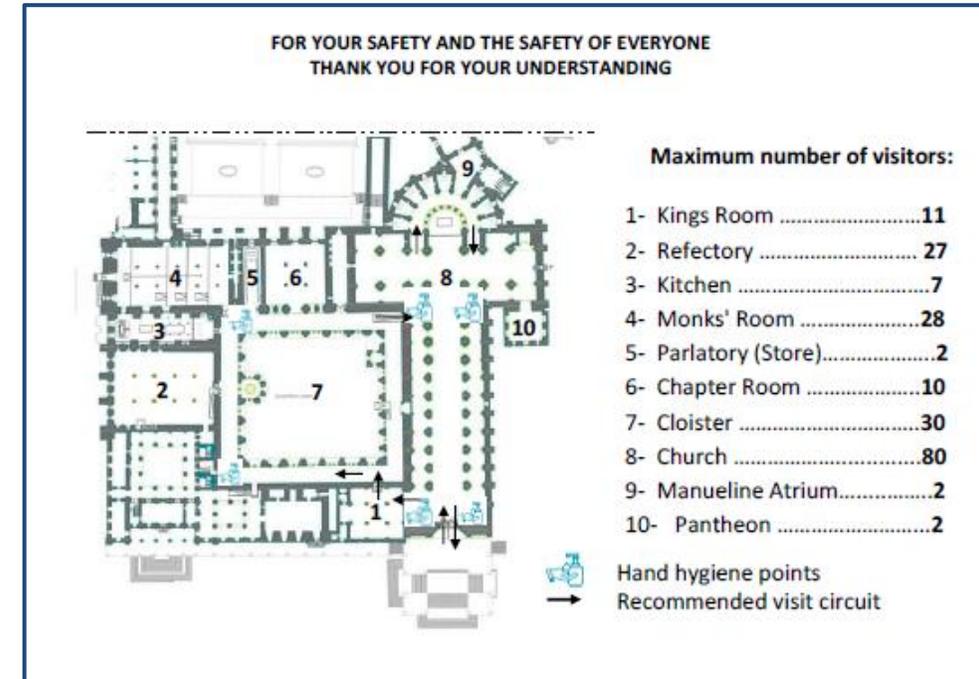


MONUMENTS



Some measures in diverse monuments may include:

- Mandatory use of mask;
- Conditioned visiting circuits in order to avoid crossing of people;
- Disinfectants made available at strategic points of the visited areas;
- Limitations of pax per area visited (according to square meters);
- Social distancing respected even within the same group;
- Visits with time limits.



ex: limitation of pax per area in Batalha Monastery

Please note that the above mentioned measures are examples of implemented actions being used. Monuments and other points of interest may differ in terms of measures imposed.

UPDATED / NEW

BEACH RULES

The bathing season finished on the 15th of October, however it is allowed to attend beaches.

The beaches do not have surveillance but the access is still conditioned by rules of circulation and use, that include social distance.

source: www.visitportugal.com/en/node/421175

	General beach Rules	<ul style="list-style-type: none">• Physical distancing of 1.5m between beachgoers (who are not part of the same group)• 3m distance between beach parasols• Sporting activities with 2 or more people are forbidden (except for nautical activities, surf lessons and similar sports)
	Circulation rules	<ul style="list-style-type: none">• One-way circulation with physical distancing of 1.5m• Circulation corridors, parallel and perpendicular to the coastline, may be defined
	Restaurants, bars and outdoor terraces	<ul style="list-style-type: none">• Regular cleaning of spaces (minimum: 4 daily cleanings)• Limitation on capacity, according to the terms applicable to restaurants• Possible reorganisation of outdoor terraces to ensure safety distance
	Itinerant sale	<ul style="list-style-type: none">• Mandatory use of mask and visor by the salesperson in contact with users• The circulation of street vendors should be done with physical distance and, preferably, through circulation corridors
	General obligations for users	<ul style="list-style-type: none">• Avoid access to areas with high or full occupancy• Mandatory use of hand sanitiser upon arrival at the beach and regulatory thereafter• Ensure physical safety distance when using the beach and bathing

PORTUGAL - FREQUENTLY ASKED QUESTIONS

- The public transportation is working?
Yes, public transport remains in operation, but has reduced the capacity of vehicles and/or trains to 2/3 of their total capacity and it is mandatory to wear a facial mask.
- Is it possible to visit restaurants and cafés?
Yes. The restaurants and cafés are open complying with several rules of hygiene and social distance.
- Is it possible to visit museums or other tourist attractions?
Yes, tourist attractions such as monuments, museums, zoos or aquariums are open to visitors, who must comply with the rules of social distance and wear face masks.
- What about going to the beach?
The beaches aren't being supervised but the access is still conditioned by rules of circulation and use, that include social distance.
- What about traveling around the country, walking or driving, are there any restrictions?
There are no restrictions on travelling within the country. Social distancing rules and the use of a face mask should be observed in the places where it is indicated.
- Is there a way to find out if tourist activities follow hygiene and cleaning measures for the prevention and control of the new COVID-19 virus?
Turismo de Portugal has developed a "Clean & Safe" stamp in order to identify travel related providers that comply with the hygiene and cleaning measures needed to control the transmission of the virus and other potential infections.